



Updated: March 18, 2020

FREQUENTLY ASKED QUESTIONS

The Phoenix Symphony's highest priority is the health and well-being of all our patrons, musicians, artists, staff and volunteers. In light of the rapidly evolving situation surrounding the COVID -19 Pandemic, performances taking of place through May 10 are now canceled.

The performances affected by this cancellation are as follows:

- Debussy, Ravel and Prokofiev – Saturday March 21 and Sunday March 22 at Symphony Hall
- Mendelssohn and Schumann – Saturday March 27 at Scottsdale Center for the Performing Arts
- Music of David Bowie – Saturday March 28 at Mesa Amphitheatre
- The Beatles' Abby Road – Saturday April 4 at Mesa Amphitheatre
- Beethoven's Symphony No 7 – Friday and Saturday April 10 and 11 at Symphony Hall
- Harry Potter and the Half Blood Prince™ – Friday, Saturday and Sunday, April 17-19 at Symphony Hall
- Charlie Chaplin's City Lights – Friday, Saturday and Sunday, April 24-26 at Symphony Hall
- Beethoven and Rachmaninoff – Friday and Saturday, May 1-2 at Symphony Hall

WHAT ARE MY TICKET OPTIONS?

- **Donate your tickets.** The Phoenix Symphony relies on the generous support from the audience we serve in order to bring music to the stage as well as serve the community through our many health, wellness and education programs. We are asking patrons to donate your tickets back to The Phoenix Symphony and receive a tax-deductible donation. Now more than ever The Phoenix Symphony needs your support to keep the music alive in our community.
- **Put tickets on account.** Our box office can put your funds on account for future use. This will be the value of your tickets for all of the performances mentioned above.

Our **Patron Services team is available to assist** and can be reached at 602-495-1999. Due to anticipated volume, we ask for your patience as we address each and every case.

HOW IS THE PHOENIX SYMPHONY MONITORING THE VIRUS?

We are closely monitoring the recommendations of the U.S. Center for Disease Control and Prevention (CDC), Arizona Department of Health Services (ADHS), Maricopa County Department of Public Health (MCDPH) and the City of Phoenix in response to the coronavirus (COVID-19). We will continue to keep our patrons apprised of any additional changes to our performance schedule.